



NONDISCRIMINATION AND FOREIGN LANGUAGE ASSISTANCE NOTICE

Vibra Health Plan complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Vibra Health Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Vibra Health Plan provides free aids and services to people with disabilities or whose primary language is not English, such as:

- ✓ Qualified sign language interpreters
- ✓ Written information in other formats (large print, audio, accessible electronic format, other formats)
- ✓ Qualified interpreters, and information written in other languages

If you need these services, call 1-844-388-8268 (TTY: 711).

If you believe that Vibra Health Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with our Civil Rights Coordinator. You can file a grievance in person; or you can file a grievance by mail, phone, fax, or email at:

Vibra Health Plan

P.O. Box 60250 Harrisburg, PA 17106-0250
1-717-510-6203 (TTY: 711), fax, 1-844-744-5585

CRC@vibrahealthplan.com

If you need help filing a grievance, our Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW., Room 509F, HHH Building
Washington, D.C. 20201

Toll-free 1-800-368-1019, 1-800-537-7697 (TDD)

Complaint forms are available at <https://www.hhs.gov/ocr/office/file/index.html>.

Language assistance

To talk to an interpreter in your language at no cost, call 1-844-388-8268 (TTY: 711).

Para hablar con un intérprete de forma gratuita, llame al 1-844-388-8268 (TTY: 711).

欲免费用本国语言咨询传译员，请拨电话 1-844-388-8268 (TTY: 711).

Để nói chuyện với thông dịch viên bằng ngôn ngữ của quý vị không phải mất phí, xin gọi 1-844-388-8268 (TTY: 711).

Для бесплатного разговора с переводчиком на своем языке, позвоните по тел.: 1-844-388-8268 (TTY: 711).

Fa koschdefrei schwetze mit me dolmetscher in deinre Schrooch, ruf 1-844-388-8268 uff (TTY: 711).

무료 전화통역서비스 1-844-388-8268 (TTY: 711).

Per parlare con un interprete nella vostra lingua gratis, chiami 1-844-388-8268 (TTY: 711).

للتحدث مجانًا إلى مترجم للغتك، يرجى الاتصال بـ 1-844-388-8268 (الهاتف النصي: 711)

Pour parler à un interprète dans votre langue sans charges, téléphoner à 1-844-388-8268 (TTY: 711).

Um in Ihrer Sprache gebührenfrei mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer 1-844-388-8268 an (TTY: 711).

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Aby porozmawiac z tłumaczem w języku polskim, prosze zadzwonic na numer darmowy telefonu 1-844-388-8268 (TTY: 711).

Pou pale avèk yon entèprèt nan lang ou grastis, rele nan 1-844-388-8268 (TTY: 711).

ដើម្បីនិយាយជាមួយអ្នកបកប្រែផ្ទាល់មាត់ជាភាសាសំឡេងរបស់អ្នកដោយមិនគិតថ្លៃ សូមហៅទៅលេខ 1-844-388-8268 (TTY: 711).

Para falar com um intérprete em seu idioma de graça, ligue para 1-844-388-8268 (TTY: 711).